Eldorado: A Real-Time Solution, Designed for Results

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In the past, claims processing software was defined by the ability to capture all claims, and process them correctly. As technology has evolved, the marketplace has moved to speed focused in addition to accuracy and capacity. This is largely fed by society’s need for instant answers, and with the Javelina payer platform by Eldorado this can finally be achieved in healthcare too.
With Javelina, users with ASP, Java and XML platforms have the ability to fit into existing infrastructure and greatly enhance current capabilities. As a TPA or Carrier, speed leads to reduced administrative costs and increased client satisfaction, both cornerstones of satisfaction from the provider and beneficiary community. With a solution that can be integrated from start to finish in 12-18 months, Eldorado provides a package that can be fully integrated into legacy systems and migrate all data.

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The Eldorado team, comprised of technical architects, trainers, consultants, program managers and business analysts, begin a needs assessment of the organization. As the key activities in the initial assessment include existing system discovery, system integration, business process mapping, identification of trading partners and so forth. This is all done in an effort to prepare a holistic implementation project plan.

Clients have the option of internally allocating resources for data conversion or to select a partner such as FlexTech. The ease of system integration limits the need of other outside parties, which often are the hidden cost in system integration.
Claims processing is based on a series of back-end processes, each designed to reduce the amount of manually processed claims while still correctly paying claims. This technology is driven by a rules based software system. Javelina has a highly configurable solution, allowing the customer to determine how they want their claims to pay and what business rules they would like to implement. While many legacy systems used by carriers have used hard coding year after year, Javelina is completely variable. The technology is fully prepared for ICD-10, ACA Preventive Benefits and new HIPAA compliance reporting rules. Rather than working through system modifications and long infrastructure changes, Javelina will be integrated and operational before internal changes are made. This is essential as legislation changes at a new speed, is outside of traditional norms and the penalties for non-compliance are severe.

Javelina has leveraged the best partners in the business to offer additional flexibility to their customers. Each of these partnerships included the industry leaders in processes such as cost containment, fulfillment, code set updates, predictive modeling/analytics, auto-adjudication and population health management. Eldorado has taken a different approach to many solutions, they believe in integrating the best partners into their application. While many competitors in the claims processing space choose to develop their own patches, Eldorado chose to do what it takes to make the industry’s best claims processing system.

As outlined in the Gartner Core Administration Processing Systems (CAPS) report, companies are put at a competitive disadvantage as they use outdated core administrative processing systems leading to higher costs and slower processing speeds. With Javelina, companies have an effective up-to-date solution for claims processing. From real-time processing, rules based logic to the multitude of insurance lines of business; Eldorado’s Javelina payer platform can meet every need.
IN SUMMARY

After thorough review of the Gartner CAPS study, Eldorado is pleased to offer Javelina, a solution to carriers and processors searching for a viable means to meet their needs. The healthcare marketplace has experienced a shift in needs for fast, accurate and flexible systems more than ever before. Javelina’s real-time claims processing solution is ready to meet those needs.